

Connecting to the Internet at the Y

Currently residents can access the internet in three ways:-

1. Each room has a telephone point to which a resident can connect a modem. Residents are responsible for providing their own leads and equipment and to set up their own dial-up connection. In order to access a line, 9 needs to be dialled before dialling your Internet Service Provider – this can usually be stipulated in your dial-up connection. Telephone charges are dependent upon the ISP.

2. Two computers are available in the reception area, kindly donated by Connexions Surrey. They are available to all residents, free of charge. They only offer broadband internet access and can NOT be used to store, download or print. Whilst software is installed to restrict access to inappropriate sites this is not fool-proof. Anyone who deliberately visits illegal, pornographic, racist or sexist material will be forbidden access to the computer. Inadvertent access of an inappropriate site should be ceased immediately, and reception notified.



3. A broadband wireless internet connection is available from a hub centred in the Lord Shaftsbury Lounge on the ground floor – the range is limited but can normally be accessed within the lounge and restaurant areas. The service is named ‘SURFHIERE’. Residents are responsible for setting up their connection to their own computer. The wireless network is open for all users and therefore Guildford YMCA does not accept any responsibility for any problems encountered on your system through the connectivity to the network, including but not limited to virus infections, access to any unsecured shared folders or unprotected remote connections on your pc.

These facilities are offered without charge (other than any associated telephone costs) and, as such, do not constitute part of any agreement with Guildford YMCA. Should they become unavailable for any reason it will not justify a reduction in normal accommodation charges.

